

QUALITY POLICY

TALLERES VILAM SL

MISSION

Talleres Vilam is a company dedicated to the manufacture of mechanical parts through machining processes. Our philosophy is based on the continuous improvement of our manufacturing means, innovation in production processes and the high qualification of our human team. All this, with the aim of supplying our customers with products of excellent quality at a competitive price.

VISION

To be a reference company in its sector, defined by the quality of its manufacturing, interest in the innovation of its production methods, and advice to its customers.

VALUES

- Professionalism.
- Commitment.
- Experience.
- Quality.
- Improvement and innovation.
- Teamwork.
- Customer service.

The activities affected by the Quality Policy are:

"Machining".

The main objective to be achieved with the implementation of the Quality Management System, in TALLERES VILAM, S. L. is to meet the needs and expectations of customers, and continuously improve the effectiveness of the Quality Management System.

We achieve this by complying with the requirements of the interested parties, the applicable legal and regulatory requirements and those related to its activity, as well as those established by the UNE-EN-ISO 9001:2015 standards.

The Senior Management of TALLERES VILAM, S. L. acquires the commitment that the organization establishes a documented QMS whose effectiveness is continuously improved with the use of the Quality Policy, Objectives, audit results, analysis of documented information, corrective actions, risk assessment and management review, in order to meet the

ultimate objectives of increasing the satisfaction of customers, employees and other interested parties, to obtain adequate profitability and to demonstrate the ability of the organization to provide goods / services that meet the requirements of interested parties and applicable regulatory requirements.

It is therefore necessary that Quality management is understood, implemented and updated at all levels of the Company. This Quality Policy, or relevant summaries of it, is communicated to all persons working for the organization.

The Top Management is committed to provide all the material and human resources necessary for the QMS and to establish and review Quality Objectives at Management Reviews.

Each employee or collaborator is responsible for the Quality of his own work.

It is an established policy in TALLERES VILAM, S. L. to work according to the Quality system, to establish the quality objectives and to revise them in the revisions by the management.

The final result is to guarantee the achievement of the following objectives:

- To increase the satisfaction of customers and other interested parties.
- Increase employee satisfaction.
- Increase economic efficiency.

Top Management establishes the necessary measures to ensure that its Quality System:

- Is disseminated to all areas of the Company.
- Is understood.
- Is applied.
- Be reviewed and updated.
- Be available to the public.

The Quality Manager has the authority to interrupt any process that violates the requirements of the Quality System.

The Top Management declares of obligatory compliance with the requirements contained in the documentation that constitutes the Quality System.

In Zaragoza, November 11, 2019